

If the facility meets the criteria for *visitation* as per the NYSDOH the procedure below is in effect.

1. Visiting hours are by appointment 7 days per week, from 10:30am – 11:00am, 2:00pm – 2:30pm and 30 minutes in length. *(The facility may allow visitation at alternate times and for longer durations in limited situations.)*
2. **Visitors, including long-term care ombudsmen, will be screened for signs and symptoms of COVID-19 prior to resident access, and visitation will be refused if the individual exhibits any COVID-19 symptoms, or does not pass screening questions.**
3. Visitation will be held outdoors whenever practicable.
4. If possible, for residents who share a room, visits will not be conducted in the resident's room. For situations where there is a roommate and the health status of the resident prevents leaving the room the facility will attempt to enable in-room visitation while adhering to the core principles of Covid-19 infection prevention. **In such case the visitors must go to the resident's room and not any other area in the facility.**
5. **Visitors should limit movement in the facility and go directly to the resident's room or designated visitation area.**
6. Visitation should be limited to the first-floor courtyards (excluding front courtyard), weather permitting. (Fourteen individual's maximum in the east court yard. Eight individuals maximum in the west court yard at each visitation session.) Under certain limited circumstances, as defined by the facility, visitation can take place in the first-floor dining room, with no more than 10 individuals who are appropriately socially distanced and wearing a facemask or face covering.
7. Staff will provide monitoring for those who may have difficulty adhering to core principles of infection control.
8. Limited visitation, including, but not limited to, family members, loved ones, representatives from the long-term care ombudsman program (LTCOP), and resident advocacy organizations, will be permitted.
 - a. Adequate staff will be present to allow for personnel to help with the transition of residents, monitoring of visitation, and cleaning and disinfecting areas used for visitation after each visit using an EPA-approved disinfectant.
 - b. Glen Cove Center for Nursing and Rehabilitation will maintain signage regarding facemask utilization and hand hygiene and will use applicable floor markings to cue social distancing delineations.
 - c. Visitors are screened for signs and symptoms of COVID-19 prior to resident access and visitation will be refused if the individual(s) exhibits any COVID-19 symptoms or do not pass the screening questions. Screening shall consist of both temperature checks and asking screening questions to assess potential exposure to COVID-19 which shall include questions regarding travel outside of New York State. Screening questions will be scanned and transferred to a USB drive to be made available upon the Department's request.
 - d. Screening for each visitor to the nursing home will include:
 - i. First and last name of the visitor;
 - ii. Physical (street) address of the visitor;
 - iii. Daytime and evening telephone number;
 - iv. Date and time of visit;

- v. Email address, if available;
 - vi. A notation indicating the individual cleared the screening (both temperature and questions).
- e. Adequate PPE will be made available by the nursing home to ensure residents wear a facemask or face covering which covers both the nose and mouth during visitation.
 - f. Visitors must wear a face mask or face covering which covers both the nose and mouth at all times when on the premises of the nursing home. Visitors must maintain social distancing. The nursing home will have adequate supply of masks on hand for visitors and must make them available to visitors who lack an acceptable face covering.
 - g. Glen Cove Center for Nursing and Rehabilitation will provide alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol, to residents, visitors, and representatives of the long-term care ombudsman visiting residents and those individuals must be able to demonstrate appropriate use.
 - h. Only two visitors will be allowed per resident at any one time. (*Under limited circumstance the facility may allow more than two visitors at any one time.*)
 - i. Current Covid-19 positive residents, residents with Covid-19 signs and symptoms, and residents in a 14-day quarantine or observation period remain ineligible for in-person visits. (Compassionate care visits are permitted in these circumstances.)
 - j. Glen Cove Center for Nursing and Rehabilitation has developed a short, easy-to-read fact sheet outlining visitor expectations including appropriate hand hygiene and face coverings. The fact sheet will be provided upon initial screening to all visitors.
- 9. Residents may also be assisted to go outdoors with staff supervision. The appropriate infection control and safety and social distancing requirements must be maintained.
 - 10. Specialty practitioner, podiatric, and dental services may continue. Strict adherence to infection control guidelines is required.
 - 11. An interdisciplinary team has been created by the facility to review visitation program compliance with this Health Advisory.
 - 12. If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 State declared public health emergency.